

LIMITED LIFETIME LABOR WARRANTY

When Rise Renovation, LLC (the “**Contractor**,” “**we**,” “**us**,” or “**our**”) supplies material and labor for the installation of replacement windows, doors, siding, soffits, window casing trim, fascia trim, roofing, gutters, and/or gutter protection systems for a single-family, owner-occupied residential home, the Contractor provides this Limited Lifetime Labor Warranty (the “**Labor Warranty**” or the “**Warranty**”) that the installation and workmanship will be free from defects and will be accomplished according to manufacturers' installation instructions or generally-accepted industry standards.

The terms and conditions of the Labor Warranty are limited as follows: Contractor agrees to perform all work in a professional manner using high quality materials and supplies, and in conformance with applicable building code standards.

The coverage provided by this Labor Warranty shall remain in effect for as long as the homeowner who purchased the improvements owns and occupies the home where the improvements were completed.

To submit a Labor Warranty Claim (or a “**Claim**”), any of our customers (the “**Customer**,” “**you**,” or “**your**”) may contact us at info@risrenovation.co. By email, send written notice of the Claim, a copy of your original contract, and a picture of the alleged defect, within thirty (30) days after you discover the alleged defect. Contractor will then review your Claim to determine if it meets certain basic criteria, and if it does, Contractor will schedule an appointment to inspect your premises within a reasonable timeframe. If after inspection, Contractor determines that a valid Claim exists under the Labor Warranty, Contractor may repair, re-install, replace, or provide a partial or full refund, at Contractor’s option.

If Contractor elects to undertake a replacement and originally installed products are no longer available, Contractor may substitute originally installed products with products determined by Contractor to be of equal or better quality, in our sole discretion. While every possible effort will be made to ensure uniform replacements over time, no warranty is either expressed or implied herein regarding color, pattern, or other consistencies between replacements.

If, at Contractor’s option, a refund is provided to the Customer, then all warranties are terminated, and repair, replacement or removal of Contractor products shall become the sole responsibility of the Customer.

No warranties are valid unless and until the Customer has fulfilled all payment obligations under the Improvement & Remodeling Agreement. Calls for repairs or adjustments which fall outside of the Labor Warranty may result in a service charge.

This Labor Warranty extends to the original homeowner that purchased the improvements from Rise Renovation. This Warranty is not transferable beyond the original homeowner. The Warranty assumes normal and reasonable use of Contractor-installed products or components.

This Labor Warranty does not cover damage related to acts of god or nature, weather conditions, storm damage, fire, flood, earthquake, moisture, water, humidity retention or accumulation, mildew, mold, settlement or deterioration of the building structure, improper care, adverse effects of pollution, normal surface wear, negligent damage, intentional damage, manufacturing defects, failure of materials, or any cause beyond Contractor's control. In addition, this Warranty does not cover routine maintenance (e.g., caulking, cleaning).

CONTRACTOR WILL NOT BE LIABLE IN ANY EVENT FOR CONSEQUENTIAL, INDIRECT, OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING DAMAGE TO THE INTERIOR OR EXTERIOR OF ANY RESIDENCE WHETHER FOR BREACH OF THIS WARRANTY, NEGLIGENCE, STRICT LIABILITY IN TORT, OR FOR ANY OTHER CAUSE. The total liability of Contractor for claims under this Warranty shall be limited to, and in no event, shall exceed, in the aggregate, the total installed cost of the home improvement products originally installed by Contractor.

The Labor Warranty is the only express warranty provided by Contractor. No employee, representative, agent, or any other person has authority to assume or incur on behalf of Contractor any obligation, liability, or responsibility in place of or in addition to this Warranty. This Warranty may not be changed or modified except in writing, signed by an authorized officer of the Contractor.

THIS WARRANTY IS CONTRACTORS' SOLE WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. CONTRACTOR DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. This Warranty does not replace any warranties made by the manufacturer of the materials installed by Contractor, and any claims relating to defective materials should be made directly to the manufacturer of such materials as stated in the manufacturers' additional warranties.